# Installing Delaney Synapse 5

Introduction

Careful attention to browser configuration settings helps to ensure best Synapse performance. Please note that some settings must be modified and may require a system administrator. Supported browsers for Synapse 5 are Internet Explorer 11 and Google Chrome.

Internet Explorer 11

1. Open Internet Explorer 11 and browse to https://www.delaneypacs.com/synapse

2. In the Security tab of Internet Options, Select Trusted sites. Click on the Sites button and add the URL as a trusted site. Make sure you check the box for Require server verification (https:).

3. In the Security tab of Internet Options, under Miscellaneous, disable the pop-up blocker.

4. Save the URL as a shortcut to your desktop (File>Send>Shortcut to Desktop).
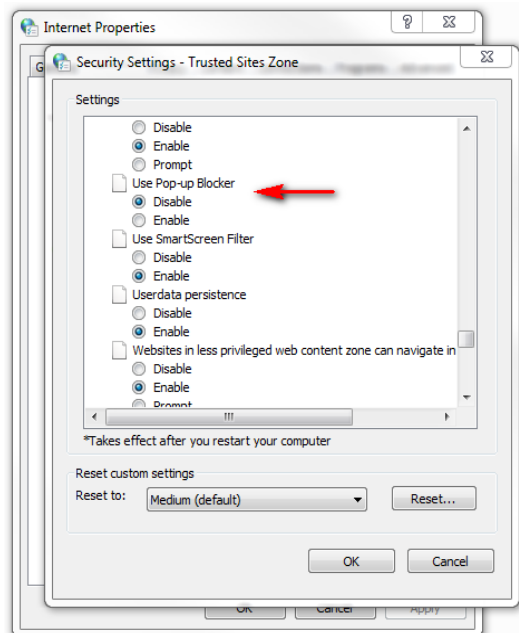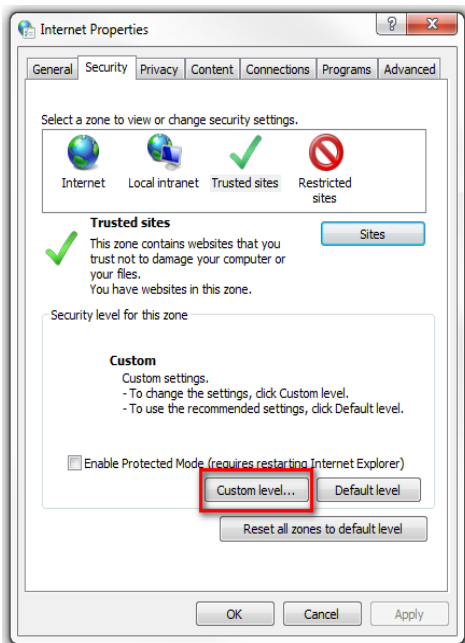
Google Chrome

1. Open Google Chrome and browse to https://www.delaneypacs.com/synapse.

2. Click Settings from the drop-down list accessed through the Chrome menu on the browser toolbar.

3. Click Advanced at the bottom of the page.

4. In Privacy and security, click Site Settings.

5. In Permissions, click Pop-ups and redirects.

6. Add the URL to allow pop-ups for this site.

7. Save the URL as a shortcut to your desktop (Settings>More Tools>Create Shortcut)